

How to enroll

1. Did I pay university fees?

Yes.

Let's see point 2.

No.

You have to pay fees (see *Tasse* in your MyUnito), otherwise you cannot register for the exams.

Yes.

You can register for the exam under the section *Appelli Disponibili* on your MyUnito. Be sure that you register for the exam **at least four days** before the exam date.

3. Did I fill in the EduMeter questionnaires?

No.

Because I cannot find the exam on *EduMeter* platform.

You have to open a ticket at the following page: <https://help.unito.it/>

2. Does the exam appear in my Libretto Esami (see your Myunito under the section Esami)?

Yes.

However, I am unable to register for the exam.

No.

You have to fill in your *Study Plan* appropriately (see *Piano Carriera* in your MyUnito) so as to include the exam you want to register for. Then, you should follow the procedure from point 2.

I do not know what *EduMeter* is.
Let's see *how to fill in EduMeter* on the ELS website (under the section *Exam*). **Remember:** you have to fill in the EduMeter questionnaire **at least 24 hours** before the enrollment

In case the exam is not available under *Appelli Disponibili* you should submit a request through the Help Desk Service (<https://hdstudenti.unito.it>) providing this information:

- Name and Surname;
- Enrollment Number;
- Name of degree course the student is enrolled in;
- Enrollment year;
- Course code of exam that the student wants to take;
- Name of course;
- Name of the lecturer/s;
- Brief description of problem.

N.B. only requests sent via Help Desk will be taken into consideration.